

**Subject:** Re: BID Questions

**From:** Tara Devine <tara@venicebeachbid.com>

**Date:** 12/20/2017 06:26 PM

**To:** Nicole Siskind <contact@perloffwebster.com>

**CC:** mike.bonin@lacity.org, Taylor Bazley <taylor.bazley@lacity.org>, Debbie Dwyer Harris <debbie.dwyerharris@lacity.org>

My apologies for the delay. I drafted (and thought I sent) a response several days ago, and just noticed today that it lodged in my outbox and didn't send.

1) We have a phone number now, which is the number you called. We retrieve messages daily. We will have a full-time, staffed number before services start. We expect to have a leased space by no later than Feb 1, and will establish a hotline as soon as physically possible thereafter, pending utilities setup, hiring, etc. We will send an update to property owners with our address, phone number and hours of operation at that time. If you have any leads on available space, we would welcome your referrals.

2) On any billing questions, I must direct you to the City Clerk, as we have no involvement whatsoever in the billing. On some questions, they may need to direct you to the Assessor and should be able to provide a contact if so. The Clerk's number is [213-978-1099](tel:213-978-1099). In regards to the 2017 assessment revenues, this question was answered in our letter dated July 31, 2017 to all property owners in the district, which you have received.

3) The City of Los Angeles, via the City Clerk's office, is principally responsible for oversight of Los Angeles BIDs. The Clerk staff of the Citywide Business Improvement District Program can be reached at [213-978-1099](tel:213-978-1099).

Warmest regards,  
Tara

On Dec 13, 2017 3:25 PM, "Nicole Siskind" <[contact@perloffwebster.com](mailto:contact@perloffwebster.com)> wrote:

Dear Tara -

1. When will Venice BID members have a staffed phone number and e-mail to request clean & safe services for our buildings? As of today, we have no way to request services, and the area has not received any clean & safe services for the entire year of 2017. When will the Venice BID start servicing the BID area?

2. We request a refund for the Venice BID supplemental tax paid for the year of 2017, as we have received no service for 2017. Additionally, we want to be refunded for the Venice BID portion of our regular property tax bill, which covers the period July 1, 2017 thru December 31, 2017. Again, BID members have received no service for 2017, and have paid for a year and half of service.

Please reimburse all BID members for our payments for the BID fiscal year of 2017.

3. What City, County and State agencies directly supervise the Venice BID services and accounting? To whom do you report? Who conducts oversight of the Venice BID?

We look forward to hearing from you.

Sincerely,

Nicole Siskind

Office Manager

Perloff/Webster

[321 Hampton Drive, #202](#)

[Venice, CA 90291](#)

[\(310\) 396-3688](#)

[\(310\) 396-1984](#) FAX

**From:** Tara Devine [mailto:[tara@venicebeachbid.com](mailto:tara@venicebeachbid.com)]

**Sent:** Wednesday, December 13, 2017 10:28 AM

**To:** [contact@perloffwebster.com](mailto:contact@perloffwebster.com)

**Subject:** Your call

Nicole:

It would be helpful if you can furnish your request in writing so that we may review and respond. Thank you.

Tara